Terms and Conditions

RSW Rewards’ members can login to their account at any time to update their profile, change debit/credit cards, check point balances or redeem for parking rewards.

RSW Rewards points do not expire and there are no blackout dates for parking redemption.

Retro-active credit (credit for parking stays prior to the enrollment date) will not be issued to new or existing program participants.

Lost RSW Rewards Automated Passes will incur a $10 replacement charge. Members also have the option to have 100 points deducted from their account, instead of incurring the $10 fee.

An active member is defined as a current member of the RSW Rewards program that has some level of activity – either accumulating points for paid parking or redeeming parking at RSW – within the last 18 months.

An RSW Rewards Account that does not have any points accumulated, parking redemption or parking activity for 18 months will be considered inactive. An email notification will be sent to the member notifying them that if there is no account activity (points accumulated or redeemed) within 30 days, their account will be closed and any point balance forfeited.

Southwest Florida International Airport reserves the right to modify, change or cancel the RSW Rewards program at any time.

Parking operator employees, taxicabs, courtesy vehicles, limited & public motor vehicles, as well as motor vehicles for hire using the card access system are strictly prohibited from participation in the RSW Rewards Program.